

Community Keepers

Take the lead in ensuring that all voices are at the table

As community keepers you are paying attention to the different voices being heard - or not - during community interactions. Pay particular attention to the voice of practice. Focus on the following questions, intervening in the process where necessary, and making recommendations at the end:

- Who are the key constituencies in the community? Is it one big community, a community with subgroups, or multiple communities?
- Are we managing community boundaries properly? Can newcomers find a way in?
- Who is here at this event? Who is not? Do we have the right people at the meeting? Are some people missing?
- Are we developing the right kinds of relationships? Is the community building enough trust and commitment?
- How well are we grounding conversations in stories of practice?
- Whose voices are being heard? Whose are not? Why? What can be done about it?
- Are issues of power coming in the way of learning?
- Is language an issue?